

Anthelio[™] Service Management Solutions

Anthelio's Service Management Solutions offers onsite helpdesk support for healthcare organizations by either supplementing your existing staff or operating and managing a full complement of IT service desk support

Business Challenges

- Access to 24/7 resources
- Onsite support
- Staying up to date on compliance requirements
- Knowledge of latest software
- Complete helpdesk solution support for operational



“ It was a sheer pleasure working with Anthelio. They know the meaning of customer service and it shows in response times and actions. ”

*Director of Finance
Portneuf Medical Center*

Highlights of Anthelio's Solutions

- ITIL based processes ensure exceptional implementation and delivery
- Customizable options based on the needs of your organization
- Helpdesk team proficient in solving a range of issues – from simple technical user questions to complex projects
- Supported systems and devices include:
 - Workstations on wheels (WOWs)
 - Desktop devices and accessories
 - Printers
 - Mobile devices
 - Network edge switches/routers/controllers/wireless AP's
 - PBX and Voicemail systems

AnthelioOs[™] Service Management Solutions

Locations Served

Over
3,578

Users Supported

Over
100,000

End-user Devices Served

Over
75,525

