

Pyramid Patient Financial Services

anthelio[®]

A higher aim. A newer standard.

We offer highly trained experts in a broad range of billing and accounts receivable services to optimize revenues for healthcare providers. We can complement your existing team by providing cost effective solutions to address difficult AR issues and resolve accounts, whether aged or new, or assume responsibility for the entire AR function.

Who We Serve:

- Hospitals
- Physician groups

It is estimated that around **90%** of all denials are preventable *

Customer Issues We Solve:

- Unpaid AR balances
- Resolving aged receivables to decrease days
- Providing staffing to address understaffed business offices
- Resolving technology shortfalls by providing automated dialer solution
- Reducing cost to collect using blended on and offshore model

Services:

- Full Business Office Outsourcing solution
- Extended Business Office partner
- System conversions and AR reduction
- Legacy Data Archiving technology
- Data Analytics
- Denials Management and appeals
- Revenue Cycle Optimization
- Clinical audit support
- Patient information exchange technology
- Zero balance review and contract management
- Credit balance adjudication

Benefits:

- Accelerated and increased cash flow
- Reduced accounts receivable days outstanding and bad debt write offs
- Clinical/Financial/Business optimization
- Through AR analysis, determine opportunities to uncover low risk, high yield revenue recovery
- Organizational readiness
- Regulatory compliance
- Reduced costs by retiring current legacy system
- Archiving solution providing convenient access to clinical and financial information in one secure environment
- Reduced overhead by using our blended on and offshore staffing solution
- Optimization of your current staff
- Automated workflow and enhanced technology
- Ensured appropriate reimbursement per managed care contracts
- Data Analytics to assist in providing feedback to support improved front end and billing processes
- Improved communications with patients during collection process
- Access to timely data for care interventions and a proactive approach to patient care

Expertise:

- Customized and innovative revenue cycle solutions
- Full and partial business office outsourcing
- System conversions – guiding our clients through conversion process to minimize pain points and avoid financial pitfalls and offering archiving technology
- Certified healthcare receivables personnel
- Single source provider of world-class technology products and services for the healthcare industry
- Healthcare is our only business

*“Their results have been **OUTSTANDING...** consistently exceeded our expectations ... increased our cash collections and reduced our aged third party receivables. For over 18 years, we are proud to have Pyramid as not just a vendor, but a partner in our success.”*

**Corporate Director,
Patient Accounting
Orlando Healthcare**

Over
7 Million accounts
managed in PFS

Credentialed staff -
**CRCE, CRCS,
CHC, RN and LPN**

* Source: <https://www.advisory.com/research/financial-leadership-council/at-the-margins/2014/12/denials-management>

Anthelio's End-to-End Revenue Cycle Management Services

HALO™ HIM

- ✓ HIM Outsourcing and Optimization
- ✓ Medical Coding Services
- ✓ Coding Audit and Education
- ✓ Clinical Documentation Improvement
- ✓ Transcription/Voice Recognition
- ✓ ICD-10 Services

Pyramid Patient Financial Services

- ✓ Prior Authorization
- ✓ Scheduling/Admissions
- ✓ Registration
- ✓ AR Management
- ✓ Payer Follow up



- ✓ Comprehensive assessment of key processes from the time patient arrives until the claim is paid
- ✓ Identify and implement best practices to improve the efficiency and effectiveness of the revenue cycle
- ✓ Strategic consulting and analytics
- ✓ State-of-the-art analytics product that provides CDI physician feedback, coding compliance insight, and revenue cycle optimization

HALO™ Revenue Assessment & Analytics

- ✓ CoC Survey Preparation & Assessment
- ✓ Remote Case Finding
- ✓ On-site/remote abstracting
- ✓ Cancer registry backlog follow-up & assessments

Pyramid Cancer Registry

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