

Anthelio is the largest independent provider of Clinical/Financial Application and IT Services for **15 Paragon sites** ranging from community hospitals to healthcare systems supporting **3500+** acute hospital beds

Anthelio's experienced clinical team provides **innovative solutions to implementing** Paragon Physician Documentation (Phys Doc)

## HEALTHCARE IS OUR ONLY BUSINESS

As a part of the IT management services provided at Saint Mary's Hospital, Anthelio was instrumental in facilitating and coordinating the successful Paragon Physician documentation implementation at Saint Mary's Hospital. Their leadership and attention to detail made the implementation a non-event for our physicians and clinical staff.

Michael Novak

VP of Operations, Ancillary Care and CIO at Saint Mary's Hospital

### Key highlights of our solution:

#### Anthelio's expertise and knowledge with Phys Doc templates:

- Supports the continuum of care
- Utilizes proven process methodologies
- Creates the patient care delivery story in a narrative structure
- Supports ICD-10
- Achieves Meaningful Use requirements

Anthelio's experience in building **100+** multi-specialty templates has resulted in **100% physician adoption.**

Anthelio's experienced Phys Doc clinical team provides:

- Phys Doc template builders
- Variety of comprehensive physician training plans
- Go Live Command Center management and support
- Clinical project management
- Physician adoption tracking reports
- Phys Doc template modifications/updates

## Anthelio's Paragon Expertise

- » **Clinical and Financial Day to Day Application Management**
  - 100+ fulltime multi-disciplinary healthcare professionals, with an average of 17+ years of healthcare experience, providing proven Paragon application implementation (design, build, test, train) expertise and 24x7x365 application support services.
- » **Paragon Business Process Optimization Services – “protect your Paragon investment”**
- » **Proven Paragon Full Cycle Upgrade Experience**
  - 65+ Paragon upgrades from 8.5.104 through current release of 12.1.1, using thorough test scripts and project plans and comprehensive release management process
- » **Paragon National Service Desk**
  - 24x7 support, annual call volume of 185K, first resolution of >60%; dedicated physician support line
- » **Paragon Hosting – Rated 2nd in KLAS September 2013**
  - 13 Paragon customer sites in our subterranean, high availability (five 9's) data center hosting 1,300 Paragon servers and application delivery infrastructure with managed storage of 450 TB
- » **Information Exchange Services**
  - 500+ Paragon interfaces, proven expertise in 14 + integration engines/platforms
- » **Paragon/McKesson Patient Folder (MPF) Integration**
  - 25+ instances of the MPF document imaging and workflow systems since 1997
- » **Paragon/mLAB Integration**
  - Hundreds of expert rules
- » **Meaningful Use Build Expertise and Interactive Feedback Tool**



## Cost Effective Offshore Solutions

- » **PCR Regression Testing (Work Item) Program - Rapid time to Value** - regressions testing for 17 version upgrades with 10,000+ work items
- » **Paragon Reports – 150+ Paragon and 65+ mLAB customer reports** including extracts have been development for major vendors, such as Sentry.

## Cutting-Edge Technologies That Create High Impact Solutions

- » World class technology from EMC, Cisco, VMWare, Citrix and IBM for application hosting solutions
- » ITIL Framework for service delivery continuity
- » Anthelio's Patient Information Exchange (PIE) product to support Paragon downtime required for upgrades/patches thus providing patient care information for the clinical community.

## How?

Anthelio successfully provides Paragon IT service offerings by **leveraging reference-able and repeatable processes**, with a clear integration and **engagement into the customer's organization** to achieve the **desired outcomes**. Engagement into the customer's organizations provides for a transition of knowledge to the organization to protect their Paragon investment.